

# Alpine Adventure: Airport Transfer Booking Terms & Conditions

## Shared Transfer - economical door to door service for small groups

- Maximum waiting time on arrival of 1 hour (average waiting time of less than 30 minutes).
  - Please note that the wait may be longer if your flight lands earlier than scheduled
  - Waiting time may be up to 1hr 30 for flight landing after 21:00
- Departure time from resort to the airport is normally 3-4 hours before your flight departure time
  - The exact departure time is dependent on vehicle schedules and other pick-ups on-route and may be earlier in event of bad weather or unusually bad traffic conditions.
- Average journey time from Geneva to Morzine of 1hr 35
- There may be pick-ups / drop offs en-route
- Your transfer must be booked at least 7 days before travel and once booked no changes are permitted (without incurring further cost)
- If your arrival flight is delayed by more than 1 hour we may need to re-book you on a later transfer for which there will be an additional charge and waiting time may be longer than normal.

## Private Transfer - no waiting, door to door

- Private minibus for up to 8 passengers
- No waiting on arrival at the airport
- Departure time from resort to the airport is usually 3-3.5 hours before your flight departure time. (Though it may be earlier in event of bad weather or unusually bad traffic conditions.)
- Average journey time from Geneva to Morzine of 1hr 15
- Door to door service; no pick-ups / drop-offs en-route
- Your transfer must be booked at least 7 days before travel
- No additional charges in event of flight delay, we will re-schedule your driver to be waiting for you when you arrive.

Please note that for both types of transfer you are responsible for providing the correct flight details. If incorrect details are provided and a transfer has to be re-scheduled as a consequence additional costs will be incurred. Waiting time may also be longer than usual.